Polycom VVX 400 Series IP Phone

Calling Features

unlimited calling
US, Canada, PLUS over 20
international destinations.

virtual receptionist
Customized auto attendant
to answer & route calls.

busy lamp field
See who's on the phone
via your phone display.

music on hold
Let your callers hear
music or recorded audio.

call queue
Route callers to the
next available person.

call recordings
Record calls as they
are happening.

time based greetings
Customized messaging for
holidays or special hours.

conferencing
Have a three way
conversation - or more!

ring groups
Calls can automatically ring
to specific departments.

call parking
Place calls on hold & pick
them up on another phone.

company directory
Find users' extensions by first
and last name.

interoffice paging
Page the whole office
or by extension.

call screening
Lets you know who is
calling before you answer.

7-digit dialing
Set a specific area
code to default.

extension dialing
Reach all users in your
org, even other locations.

call pickup
Pick up a call from one
extension on another.

call transfer
Transfer calls to other
users or departments.

consulted transfer
Announce the caller
prior to transferring.

call forwarding
Forward calls to another
number or device.

call waiting
Get notified on a call when
someone else is calling.

voicemail
Let users leave a message
when you're unavailable.

speed dial
Use the line keys to enable
one-touch dialing.

do not disturb
Send all incoming calls
directly to voicemail.

caller ID
A visual display shows
who is calling you.

calls on hold
Place a current call on hold
while you answer another.

Mobility & On-The-Go Features

mobile twinning
Your desk phone extension can ring on your mobile.

remote office
Combine multiple offices under one phone system.

voicemail-to-email
Listen to your messages right from your email.

find me/follow me
Route calls to "follow" you on different numbers.

integrated apps
Configurable with open source calling apps.

Stability Features

call continuity
Your service stays up, even if your internet goes down.

e911
Set an address where responders can send help.

fax support
Faxing services always on, even if the internet is down.

simultaneous ring
Ring on several devices so you'll never miss a call.

directory assistance
More accessibility so customers can reach you.

Phone Number Options

number porting
Keep your existing numbers - we'll port them for free.

fax number
Send faxes without tying up your phone line.

direct number
Get a new main office number from net2phone.

toll free number
Sound more professional with a toll free number.

virtual number
Get numbers from 50+ countries and 300+ cities.

Management Tools

admin panel
Manage features & functions on users/extensions.

user portal
Users can customize their own options.

presence panel
See who's available and click to call.

call logs
Call records for your account or specific users.

reporting
Analyze your calling traffic and history.